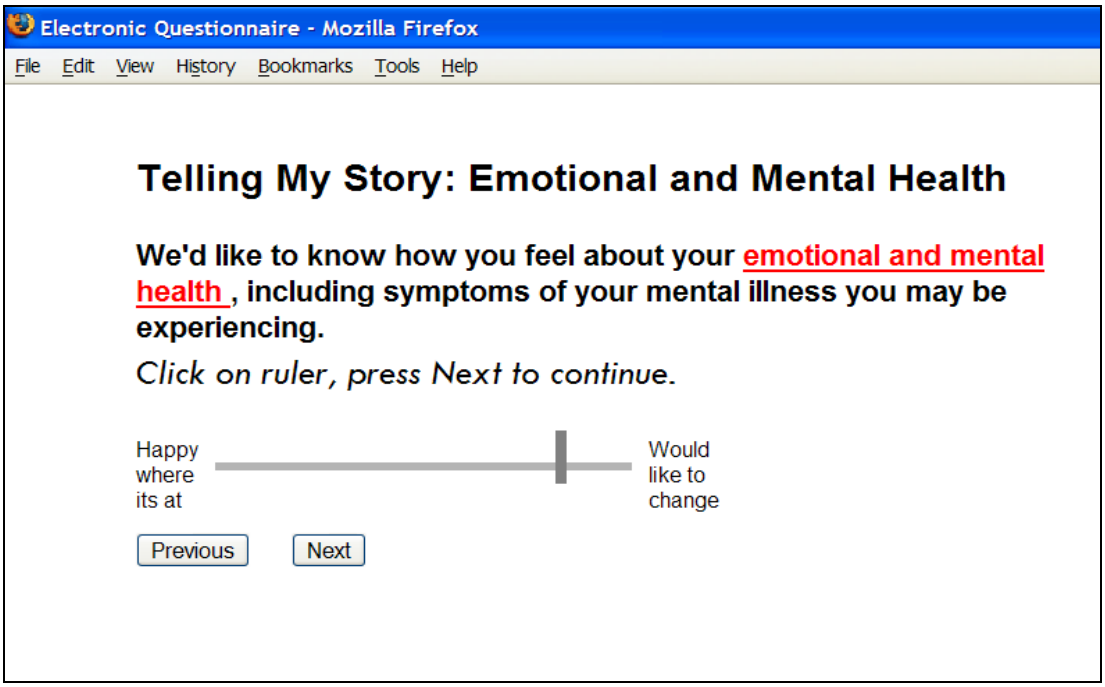
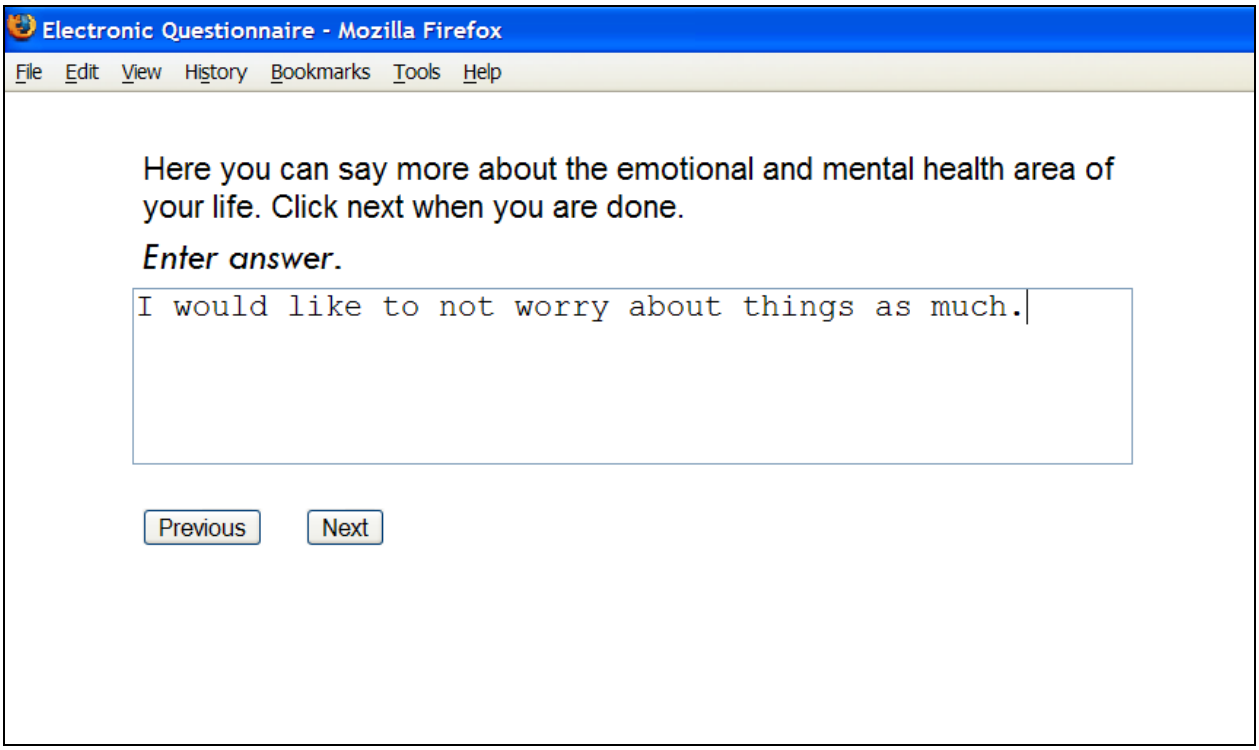
Appendix

This appendix provides a graphical representation of what some of the screens of the electronic decision support system discussed in the paper looked like to the client, case manager, or both. This does not represent all of the screens required or possible as part of the electronic decision support system.

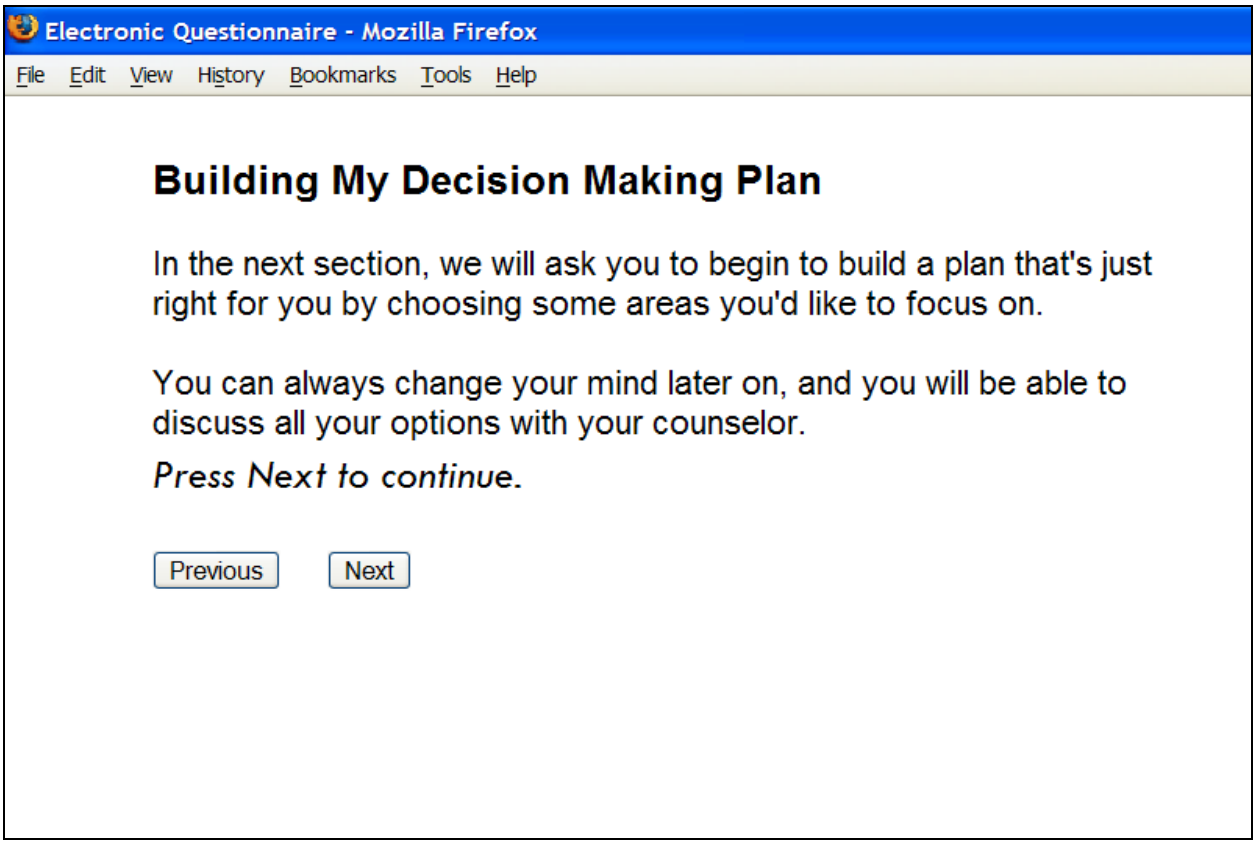
I. The client module focuses on 11 domains commonly focused on in the community mental health setting. There is a set of screens for each. In this instance, the client is indicating his or her strength of preference for addressing issues in the Emotional Health domain.

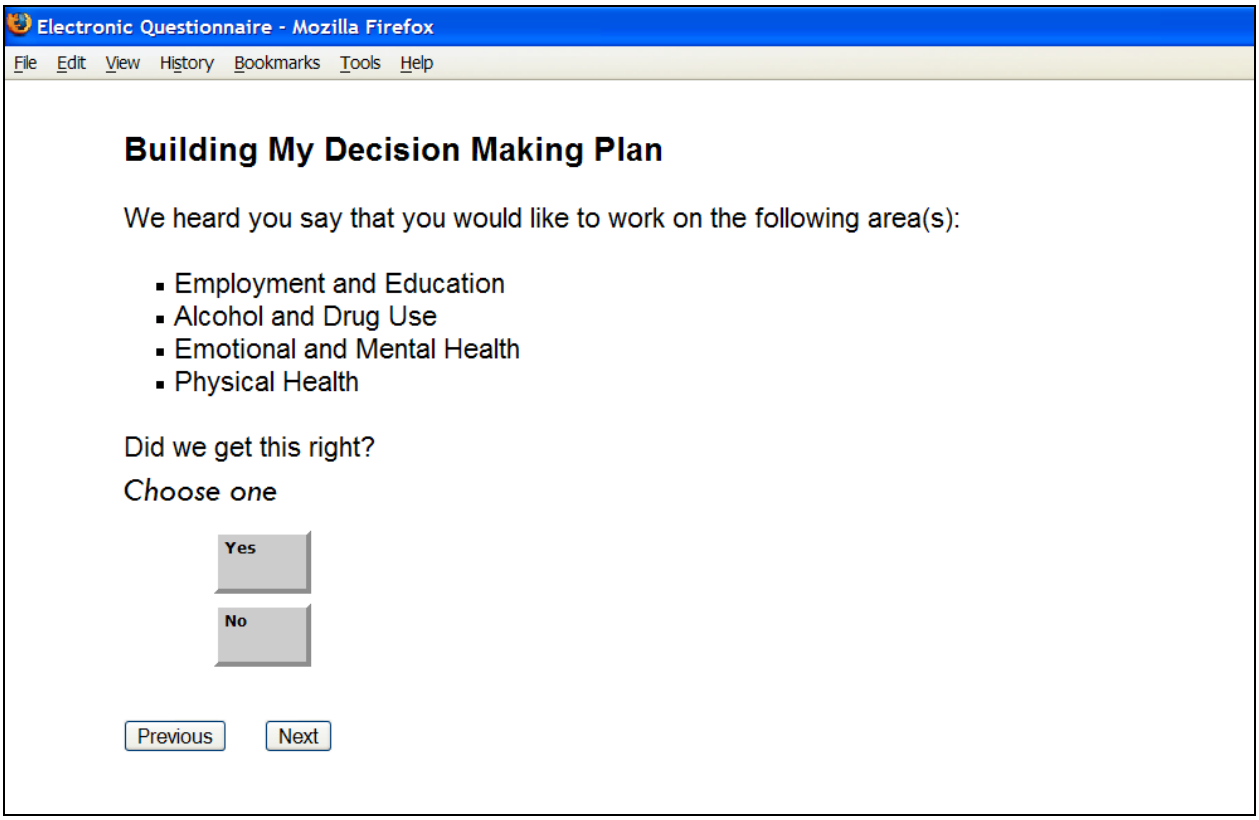


This is an example of how a client can add custom information to his or her plan.

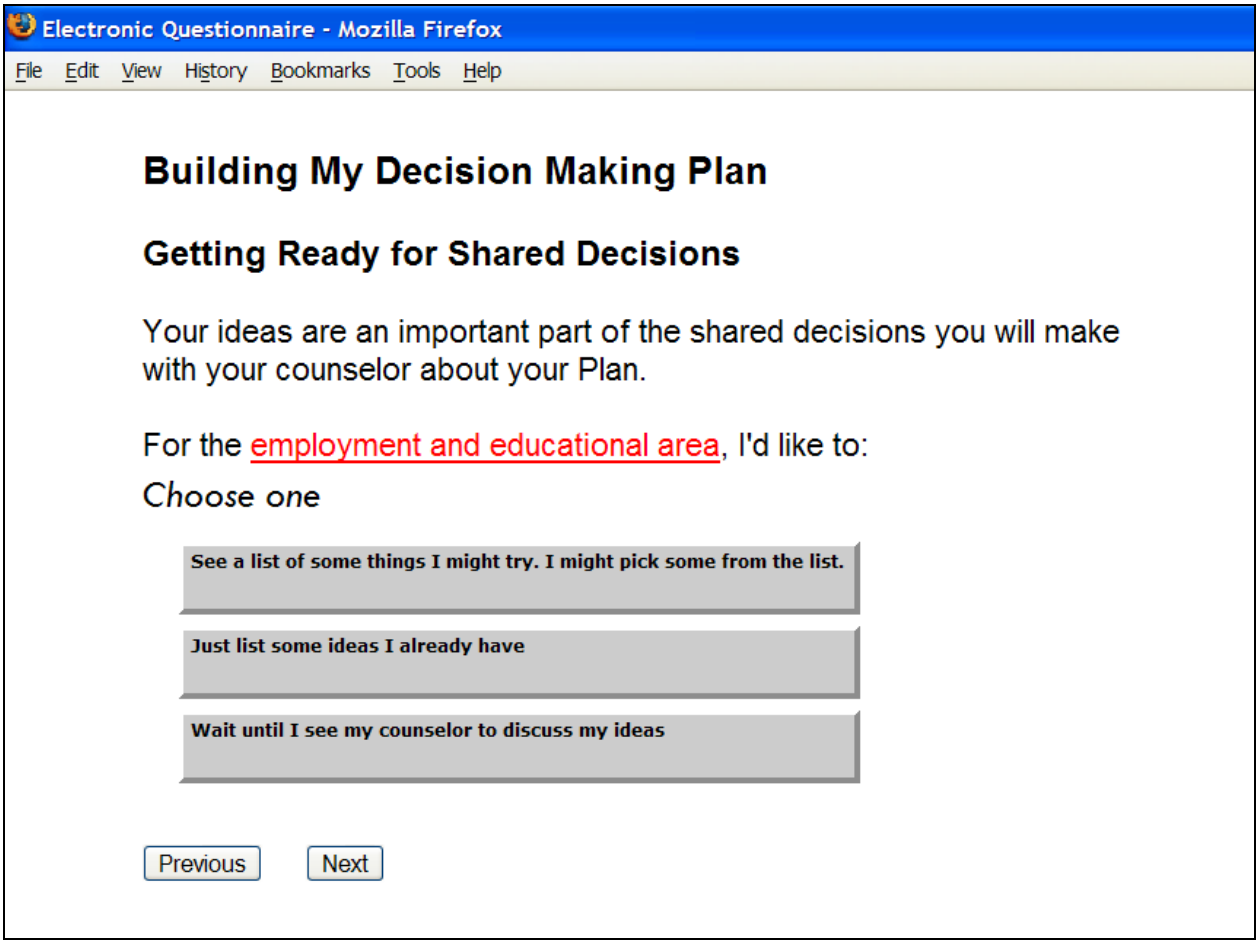

Electronic Questionnaire - Mozilla Firefox
File Edit View History Bookmarks Tools Help
Here you can say more about the emotional and mental health area of your life. Click next when you are done.
Enter answer.
I would like to not worry about things as much.
Previous
Next

Here the clients have already chosen their top priorities to focus on.



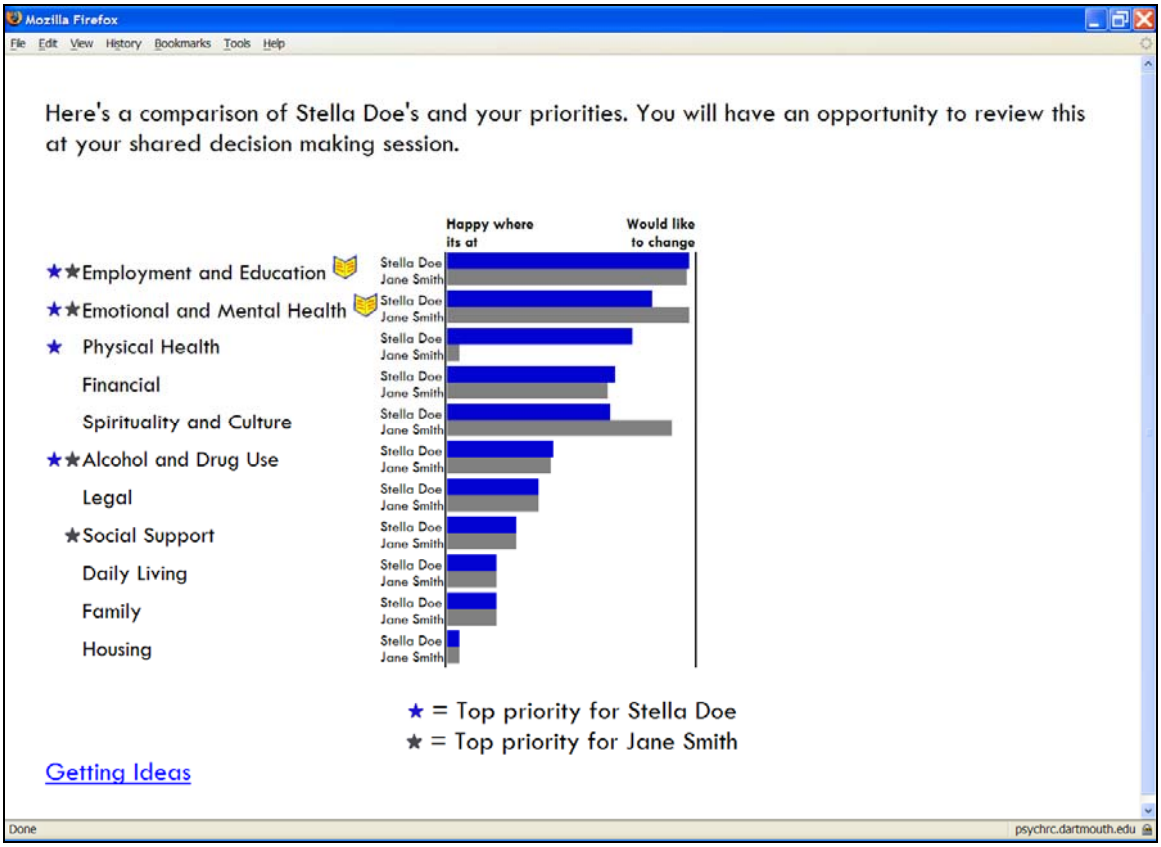

Electronic Questionnaire - Mozilla Firefox
File Edit View History Bookmarks Tools Help
Building My Decision Making Plan
We heard you say that you would like to work on the following area(s):
Employment and Education
Alcohol and Drug Use
Emotional and Mental Health
Physical Health
Did we get this right?
Choose one
Yes
No
Previous
Next

This is how clients are able to choose the level of interaction with the system regarding selecting services:

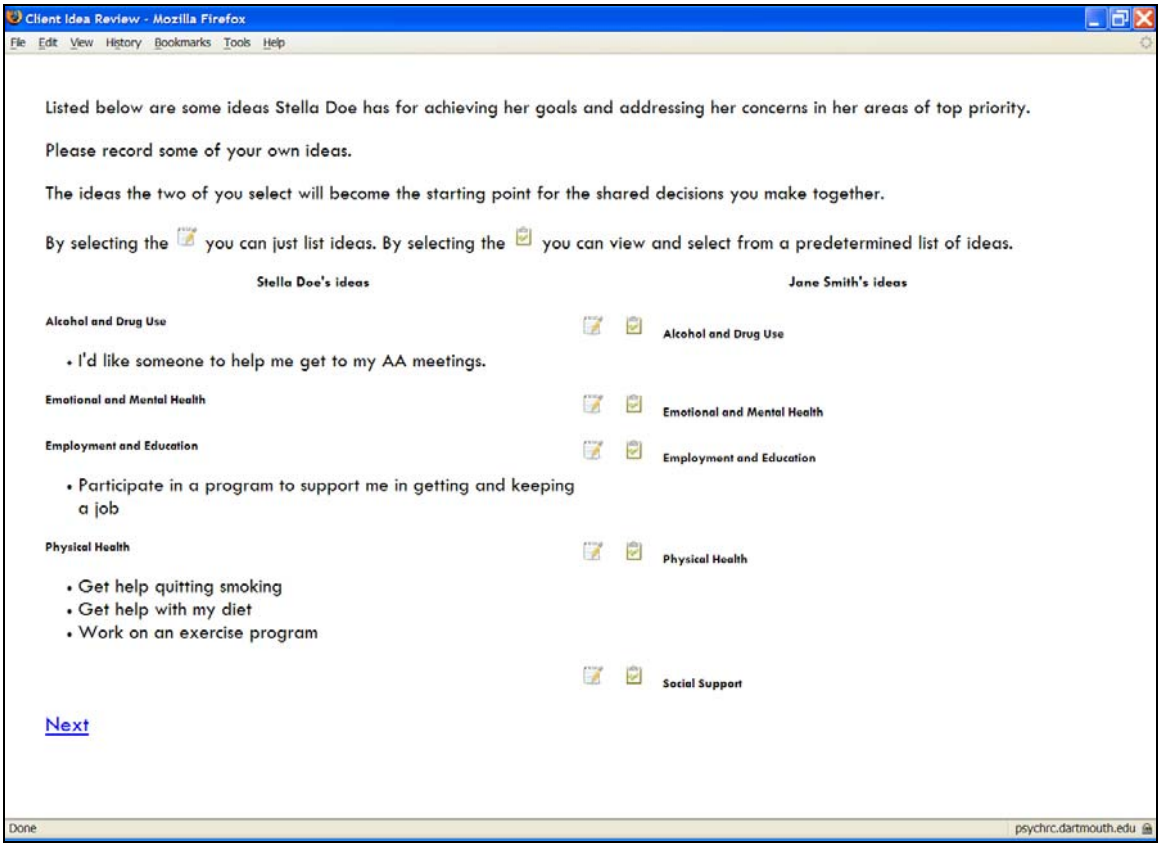


II. Representative Case Manager Screens

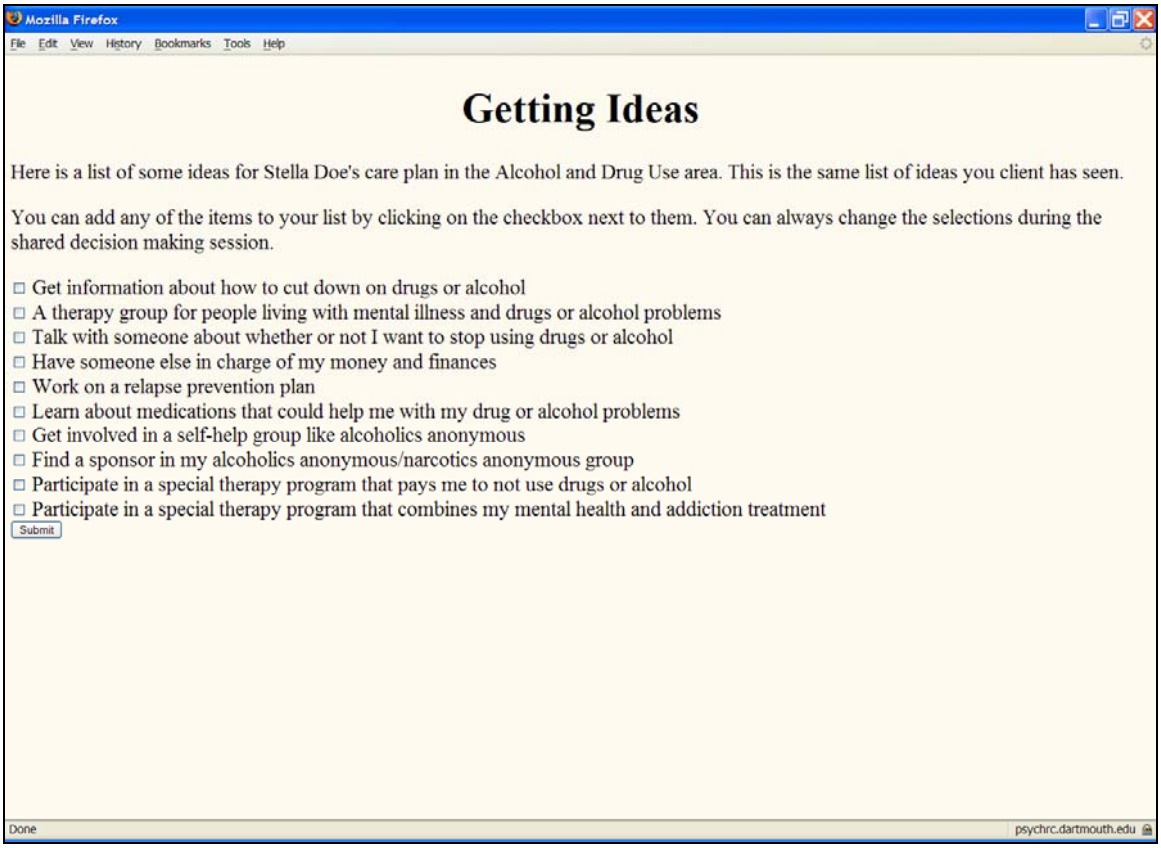
This screen summarizes the priorities of the clients and consumers and allows the dyad to discuss areas of concordance and discordance. This screen will re-appear in the Shared Decision Making session:

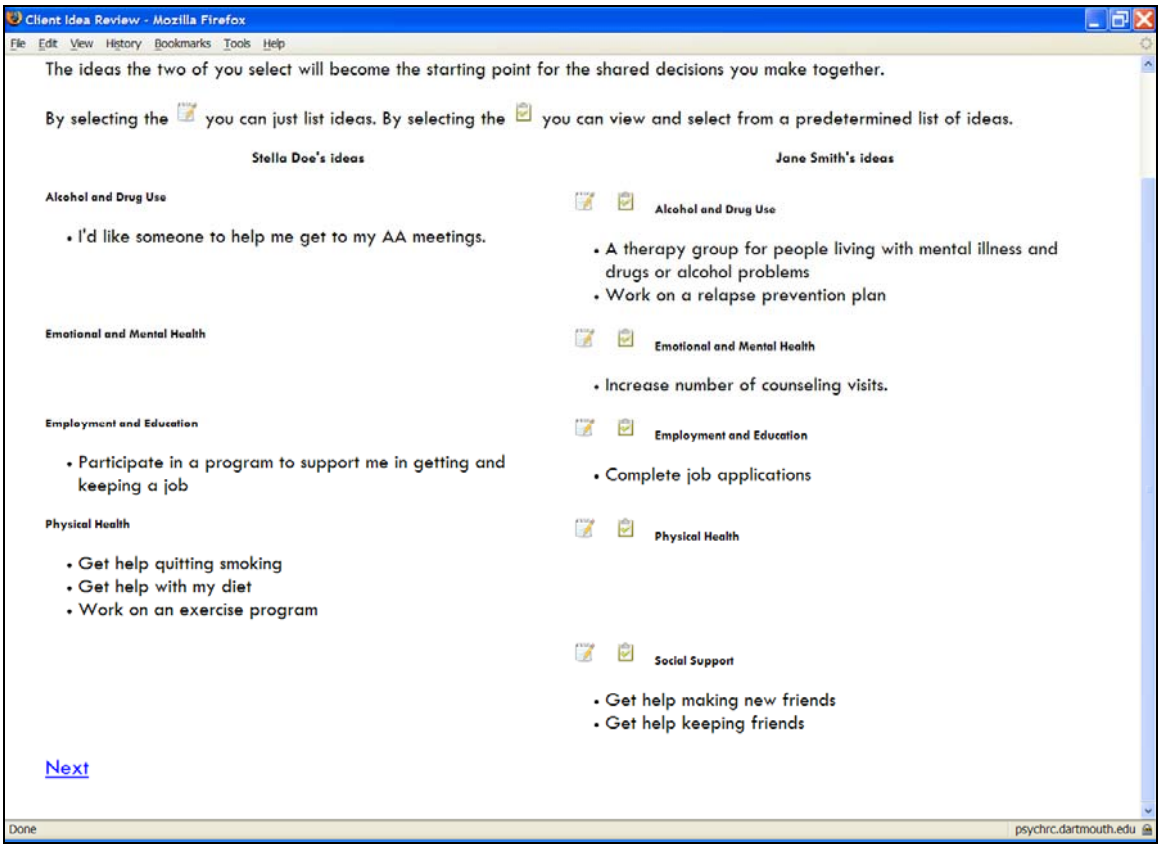


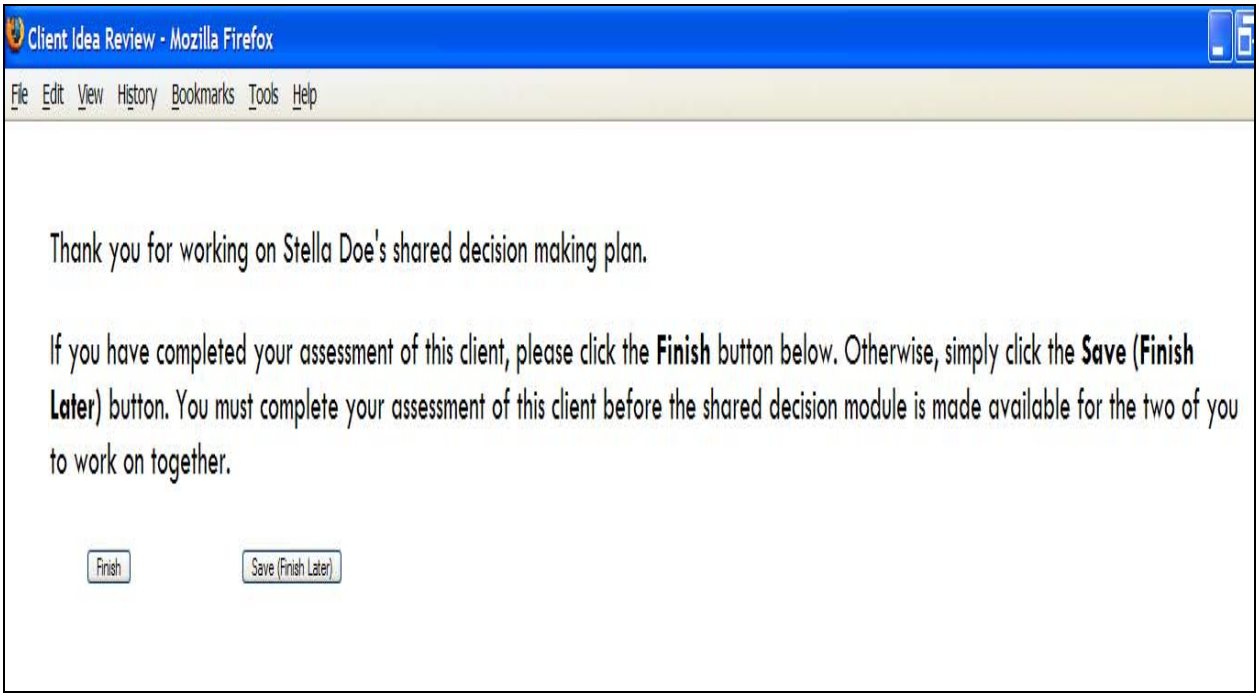
This screen tells the case manager the client's priorities for areas of focus and preferred services. On the left side, the case manager can record their ideas:



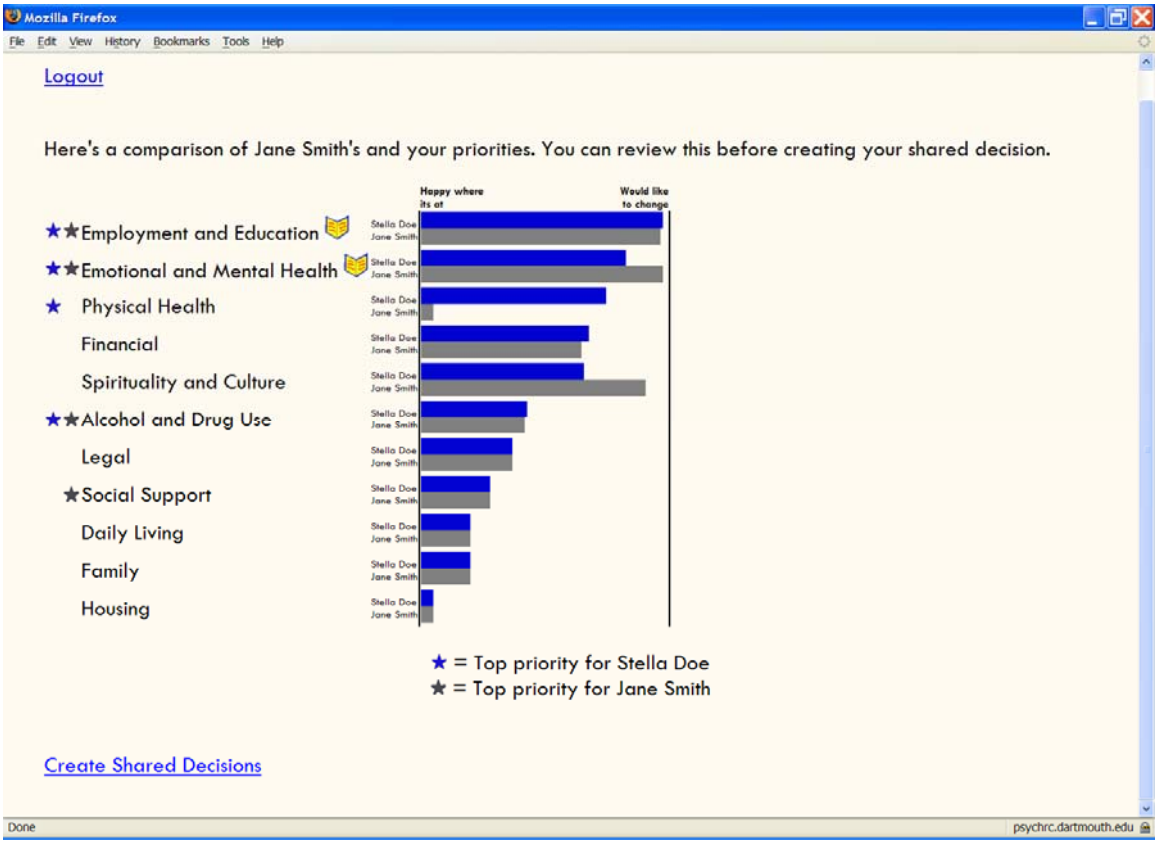
Case managers see the same lists of service options clients see:



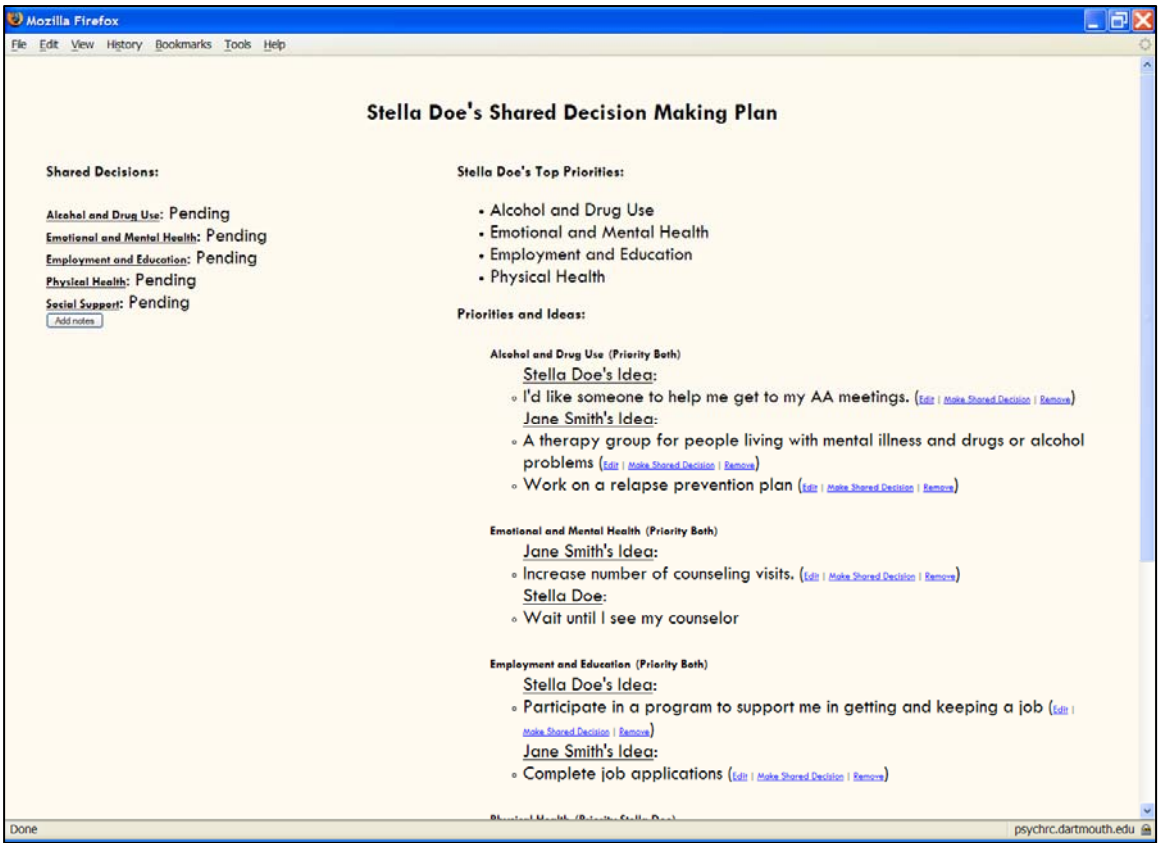

Client Idea Review - Mozilla Firefox
File Edit View History Bookmarks Tools Help
The ideas the two of you select will become the starting point for the shared decisions you make together.
By selecting the you can just list ideas. By selecting the you can view and select from a predetermined list of ideas.
Stella Doe's ideas
Jane Smith's ideas
Alcohol and Drug Use
• I'd like someone to help me get to my AA meetings.
Alcohol and Drug Use
• A therapy group for people living with mental illness and drugs or alcohol problems
• Work on a relapse prevention plan
Emotional and Mental Health
Emotional and Mental Health
• Increase number of counseling visits.
Employment and Education
• Participate in a program to support me in getting and keeping a job
Employment and Education
• Complete job applications
Physical Health
• Get help quitting smoking
• Get help with my diet
• Work on an exercise program
Physical Health
Social Support
• Get help making new friends
• Get help keeping friends
Next
Done
psychrc.dartmouth.edu


Client Idea Review - Mozilla Firefox
File Edit View History Bookmarks Tools Help
Thank you for working on Stella Doe's shared decision making plan.
If you have completed your assessment of this client, please click the Finish button below. Otherwise, simply click the Save (Finish Later) button. You must complete your assessment of this client before the shared decision module is made available for the two of you to work on together.
Finish
Save (Finish Later)

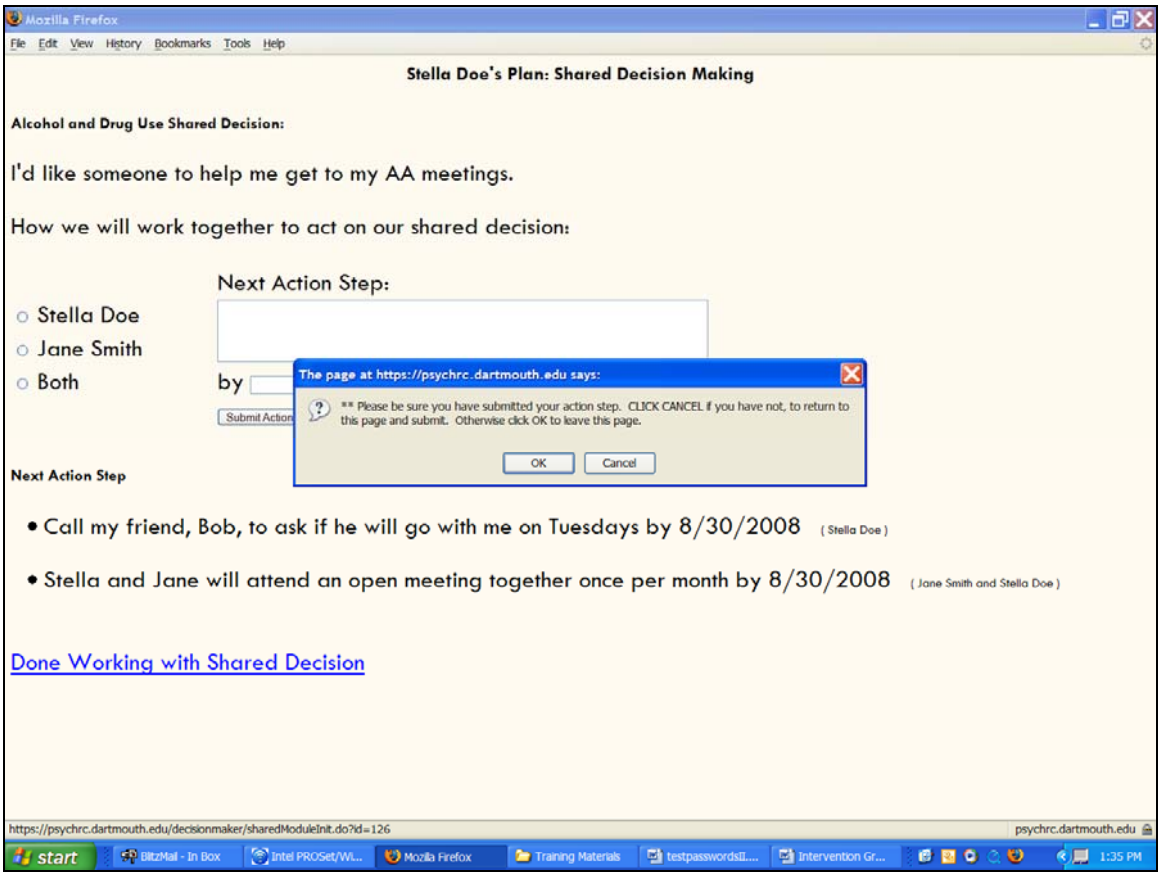
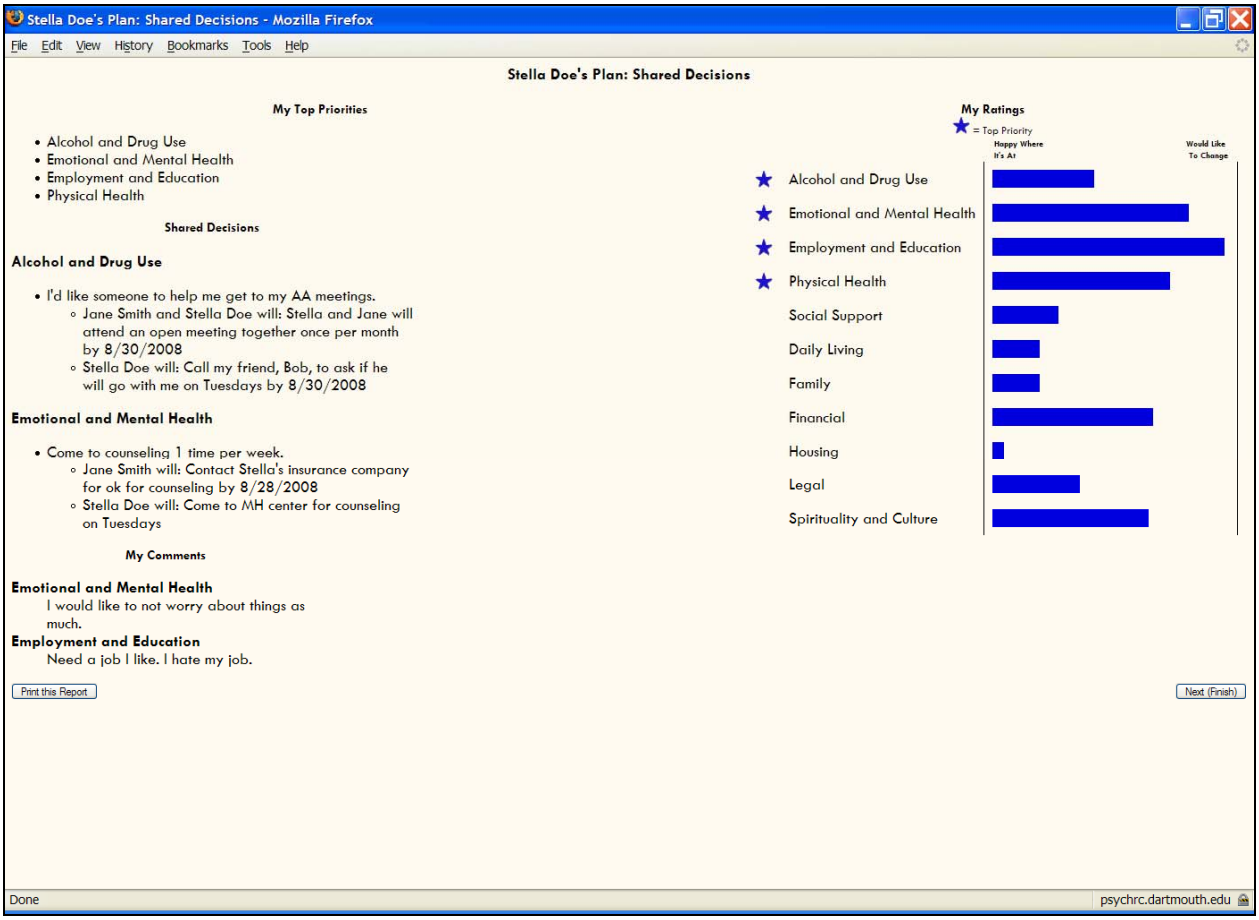
III. Shared Decision Making Session



In this screen, case manager and client priorities and ideas are organized together to allow for discussion of which ideas will become shared decisions:



This screen depicts the process by which an idea is articulated into a shared decision:



This is an example of a finished shared decision-making plan: